



Quarter 3 Council plan 2017/18 Progress Report



Supportive Council



Flintshire County Council





*Print
Date:
14-Feb-
2018*

Actions

ACTION	LEAD OFFICER	STATUS	START DATE	END DATE	COMPLETE %	PROGRESS RAG	OUTCOME RAG
1.3.1.1 Ensure Care Home Provision within Flintshire enables people to live well and have a good quality of life.	Jane M Davies - Senior Manager, Safeguarding & Commissioning	In Progress	01-Apr-2017	31-Mar-2018	75.00%	 GREEN	 GREEN
<p>ACTION PROGRESS COMMENTS:</p> <p>The expansion of Marleyfield to support the medium term development of the sector continues under the direction of Programme Board. A business case has been developed and submitted for further consideration under the capital programme, to fund the remaining budget required for the extension. We have requested the re-phasing of Integrated Care Fund capital to fit in with our capital programme, and are awaiting a response on this from Welsh Government. There are several active workstreams stemming from the Strategic Opportunity Review, including the development of resources to support the sector and diagnostic reviews from providers and a Care Conference being held in February 2018. Part of this work includes the development of a provider portal, to support information sharing, good practice, communication and recruitment and retention. The Regional Domiciliary Framework is currently going through evaluation with new contracts commencing 1 April 2018. This should increase the number of providers in order to help sustain the market. The roll out of "Progress for Providers" continues; care homes are in the process of assessing themselves against the new Flintshire standards. Six home have achieved the bronze standard, with a further 10 working towards it.</p> <p>Last Updated: 25-Jan-2018</p>							



ACTION	LEAD OFFICER	STATUS	START DATE	END DATE	COMPLETE %	PROGRESS RAG	OUTCOME RAG
1.3.1.2 Support greater independence for individuals with a frailty and/or disability, including those at risk of isolation.	Susie Lunt - Senior Manager, Integrated Services	In Progress	01-Apr-2017	31-Mar-2018	75.00%	 GREEN	 GREEN
<p>ACTION PROGRESS COMMENTS:</p> <p>Flintshire's Ageing Well Plan was presented to Social & Health Care Overview & Scrutiny Committee in November for information. Actions in the plan focus local activity on meeting the priorities in the Ageing Well in Wales Programme; developing Age Friendly and Dementia Friendly Communities, the prevention of falls, Opportunities for learning and employment, and dealing with loneliness and isolation. The work with providers to achieve the staged replacement of double staffed packages of care is on track. We are collecting case studies to show how well this is working for people receiving care. Phase 2 of the Collaborative Communication Skills Programme is well underway, through which practitioners being equipped with the necessary skills to support people to achieve their personal outcomes, as set out in the Social Services and Wellbeing Act (Wales).</p> <p>Last Updated: 08-Jan-2018</p>							

ACTION	LEAD OFFICER	STATUS	START DATE	END DATE	COMPLETE %	PROGRESS RAG	OUTCOME RAG
1.3.1.3 Improve outcomes for Looked After children	Craig Macleod - Senior Manager, Children's Services & Workforce	In Progress	01-Apr-2017	31-Mar-2018	75.00%	 GREEN	 AMBER

ACTION PROGRESS COMMENTS:

A Corporate Parenting Strategy has been developed in consultation with Looked After children and young people. The Strategy was presented to the Children's Services Forum in January and endorsed in principle with a view to presenting to Joint Education and Social Services Scrutiny Committee for final approval. The Strategy sets out our commitments to Looked After Children. A separate pledge for care leavers has also been developed. A project between Social Services and Education relating to Out of County Placements has been agreed as part of the authority's Programme Board arrangements. The project has 3 work streams that will develop a more detailed insight into: i) current and future placement need ii) options for support/placements and iii) the associated costs.



Last Updated: 18-Jan-2018

ACTION	LEAD OFFICER	STATUS	START DATE	END DATE	COMPLETE %	PROGRESS RAG	OUTCOME RAG
1.4.1.1 Ensure that effective services to support carers are in place as part of collaborative social and health services	Susie Lunt - Senior Manager, Integrated Services	In Progress	01-Apr-2017	31-Mar-2018	75.00%	 GREEN	 GREEN

ACTION PROGRESS COMMENTS:

Our carers services are working well based on performance and carer feedback. Our local review of all adult carers services is on track to complete by the end of March 2018. We are contributing to the regional strategic review of carers services across North Wales which includes; exploring opportunities for collaboration, sharing good practice and ensuring equitable services across the region. This review is on track to be completed by the end of March 2018. The Carers Strategy action plan has been updated with refreshed actions for Flintshire. The other workstreams are progressing, and continue to ensure that carers services are effective, responsive to need, and outcome focused. The Young Carers service aims to improve confidence and emotional resilience whilst also providing a secure environment for peer support. Young carers can access community groups to ensure resilience is sustainable long term. Carers are able to be re-referred into the service if circumstances become difficult or the individual needs more intensive support. So far this year, 59 young carers have been referred for support.



Last Updated: 05-Feb-2018

ACTION	LEAD OFFICER	STATUS	START DATE	END DATE	COMPLETE %	PROGRESS RAG	OUTCOME RAG
1.4.1.2 Further develop the use of Integrated Care Fund (ICF) to support effective discharge from hospital and ensure a smoother transition between Health and Social Care Services.	Susie Lunt - Senior Manager, Integrated Services	In Progress	01-Apr-2017	31-Mar-2018	75.00%	 GREEN	 GREEN

ACTION PROGRESS COMMENTS:

142 people have so far been admitted to 'Step Up / Step Down' beds. Of the 90 people using step down services, 44 have subsequently been able to return home. The Community Resource Team of multi-disciplinary professionals in the Single Point of Access has increased its time of operation to 47 hours per week, by extending the working hours to include Saturday morning and a longer working day. The team provides home-based support through clinical and generic Health and Support workers to support discharge and avoid hospital admission. Future funding has been agreed but there is some uncertainty about what this can be spent on. A detailed case has been made to ministers and civil servants in relation to locking down the ICF funding stream and we are awaiting the formal outcome of this request. This relates to the strategic risk around ICF funding. However, the action for the development of current funding to support early discharge and transition between Social Care and Health remains Green.



Last Updated: 26-Jan-2018

ACTION	LEAD OFFICER	STATUS	START DATE	END DATE	COMPLETE %	PROGRESS RAG	OUTCOME RAG
1.4.1.3 Establish an Early Help Hub, involving all statutory partners and the third sector.	Craig Macleod - Senior Manager, Children's Services & Workforce	In Progress	01-Apr-2017	31-Mar-2018	85.00%	 GREEN	 GREEN

ACTION PROGRESS COMMENTS:

Over the summer the Early Help Hub undertook a 'soft launch' to test proposed procedures and joint working arrangements. A review of the soft launch has taken place which has identified positive outcomes as well as areas of process that can be refined and strengthened. The Hub now accepts direct referrals from partner agencies and professionals. It is proposed that the Hub is formally launched to provide direct access to the public in April 2018. A full evaluation of the Early Help Hub will take place to provide a detailed analysis of its effectiveness and of the resources being deployed by agencies.



Last Updated: 16-Jan-2018

ACTION	LEAD OFFICER	STATUS	START DATE	END DATE	COMPLETE %	PROGRESS RAG	OUTCOME RAG
1.4.1.4 Further develop dementia awareness across the county.	Susie Lunt - Senior Manager, Integrated Services	In Progress	01-Apr-2017	31-Mar-2018	75.00%	 GREEN	 GREEN

ACTION PROGRESS COMMENTS:

A fourth Dementia Friendly Communities (Saltney) has been accredited this quarter. The Early Onset Peer Support Service (Friendly Faces) has started to develop, and has received 15 calls so far. The Intergeneration Project with learners and people living with dementia has been completed in 7 schools, most recently within the Elfed School in Buckley, and two funding applications are in to deliver the project with Castell Alun in Hope, and St. David's in Saltney. The Memory Cafes held their second Christmas Ball in December, which was attended by 104 people living with dementia and their carers. Flint held its fourth Dementia Friendly Christmas Shopping evening attended by 50 people living with dementia. Aura Leisure and Libraries have purchased dementia resources including Rem Pods, Pictures to Share and Creating Conversation Table Cloths, as well as making arrangements for Dementia Friendly Swimming and Bowling and crown green bowls.



Last Updated: 16-Jan-2018

ACTION	LEAD OFFICER	STATUS	START DATE	END DATE	COMPLETE %	PROGRESS RAG	OUTCOME RAG
1.5.1.1 Strengthen the arrangements within all council portfolios to have clear responsibilities to address safeguarding.	Fiona Mocko - Policy Advisor (Equalities and Cohesion)	In Progress	01-Apr-2017	31-Mar-2018	60.00%	 AMBER	 AMBER

ACTION PROGRESS COMMENTS:

The Corporate Safeguarding Policy was approved in October 2017. Safeguarding awareness training was provided in November 2017 during National Safeguarding Week to support employees understand safeguarding issues and to know how to recognise signs and report concerns. A review of corporate safeguarding arrangements by Internal Audit has identified further actions which have been incorporated into the Corporate Safeguarding Panel's future work programme.



Last Updated: 25-Jan-2018

ACTION	LEAD OFFICER	STATUS	START DATE	END DATE	COMPLETE %	PROGRESS RAG	OUTCOME RAG
1.5.1.2 Ensure that our response rates to referrals remain within statutory targets	Jane M Davies - Senior Manager, Safeguarding & Commissioning	In Progress	01-Apr-2017	31-Mar-2018	75.00%	 GREEN	 GREEN

ACTION PROGRESS COMMENTS:

Following a realignment of resources in the Safeguarding Unit, 81% of Adult Safeguarding referrals are now being processed within the 7 day timescale. Those referrals processed outside the timescale are of a complex nature which are awaiting further information from a practitioner/agency. Performance for timeliness of initial child protection conferences is currently running at 94%.

Last Updated: 26-Jan-2018



ACTION	LEAD OFFICER	STATUS	START DATE	END DATE	COMPLETE %	PROGRESS RAG	OUTCOME RAG
1.5.1.3 Develop a preventative approach towards Child Sexual Exploitation (CSE)	Jane M Davies - Senior Manager, Safeguarding & Commissioning	Completed	01-Apr-2017	16-Oct-2017	100.00%	 GREEN	 GREEN



ACTION PROGRESS COMMENTS:



North Wales Police Child Sexual Exploitation (CSE) videos have been shared at Senior Management Team meetings across the Authority and at the Corporate Safeguarding Panel. CSE awareness is also on the agenda for general safeguarding training to be delivered to all Scrutiny Committee members.



Last Updated: 25-Jan-2018



Performance Indicators

KPI Title	Pre. Year Period Actual	Period Actual	Period Target	Perf. RAG	Perf. Indicator Trend	YTD Actual	YTD Target	Outcome RAG
IP1.4.1.1M01 The number of care homes who have implemented the new Progress for Providers Programme	No Data	0	5	 GREEN	N/A	16	15	 GREEN
<p>Lead Officer: Nicki Kenealy - Contracts Team Manager Reporting Officer: Jacque Slee - Performance Lead – Social Services Aspirational Target: Progress Comment: The programme has been implemented in 14 residential and 2 nursing homes however all of this activity took place in quarters 1 & 2 of 2017/18. No additional care homes have implemented the programme during Q3. The target of 15 care homes has been exceeded but we are continuing to actively encourage providers to enroll on the programme.</p> <p>Last Updated: 25-Jan-2018</p>								

KPI Title	Pre. Year Period Actual	Period Actual	Period Target	Perf. RAG	Perf. Indicator Trend	YTD Actual	YTD Target	Outcome RAG
IP1.4.1.4M04 Sustaining existing care homes within Flintshire	No Data	26	26	 GREEN	N/A	26	26	 GREEN
<p>Lead Officer: Dawn Holt - Commissioning Manager Reporting Officer: Jacque Slee - Performance Lead – Social Services Aspirational Target: Progress Comment: We are sustaining the number of care homes in Flintshire despite the pressures in the market, by concentrated input. One home is in escalating concerns, and two homes are a “service of concern” with the regulator.</p> <p>Last Updated: 16-Jan-2018</p>								

KPI Title	Pre. Year Period Actual	Period Actual	Period Target	Perf. RAG	Perf. Indicator Trend	YTD Actual	YTD Target	Outcome RAG
IP1.4.1.5M05 The percentage occupancy within Flintshire care homes	No Data	96.04	95	 GREEN	N/A	96.04	95	 GREEN
<p>Lead Officer: Dawn Holt - Commissioning Manager Reporting Officer: Jacque Slee - Performance Lead – Social Services Aspirational Target: Progress Comment: This is based on vacancy rate in the last week of the quarter. Occupancy has remained stable to date over 2017/18.</p> <p>Last Updated: 25-Jan-2018</p>								

KPI Title	Pre. Year Period Actual	Period Actual	Period Target	Perf. RAG	Perf. Indicator Trend	YTD Actual	YTD Target	Outcome RAG
IP1.4.2.3M03 The percentage of employees trained in Person Centred Care in line with the Social Services and Well-being act (Wales) 2014	20	100	25	 GREEN	↑	200	75	 GREEN
<p>Lead Officer: Jane M Davies - Senior Manager, Safeguarding & Commissioning Reporting Officer: Jacque Slee - Performance Lead – Social Services Aspirational Target: Progress Comment: We are currently in phase 2 of the programme for person centred practice / personal outcomes, as it is rolled out across Wales.</p> <p>Last Updated: 08-Jan-2018</p>								

KPI Title	Pre. Year Period Actual	Period Actual	Period Target	Perf. RAG	Perf. Indicator Trend	YTD Actual	YTD Target	Outcome RAG
IP1.4.3.2M02 (PAM/029) Percentage of children in care who had to move 2 or more times	9.72	6.17	10	 GREEN	↑	11.43	10	 AMBER



Lead Officer: Craig Macleod - Senior Manager, Children's Services & Workforce

Reporting Officer: Jacque Slee - Performance Lead – Social Services

Aspirational Target:

Progress Comment: 14 children have moved more than twice since April of this year. For most of these children, moves were in accordance with the child's plan. It is a priority to place children in stable placements wherever possible. This is a cumulative indicator and we will not see the full impact until the end of the year; however, we anticipate that there will be a challenge in meeting the target at year end. This is reflected by the Amber progress RAG.

Last Updated: 08-Jan-2018

KPI Title	Pre. Year Period Actual	Period Actual	Period Target	Perf. RAG	Perf. Indicator Trend	YTD Actual	YTD Target	Outcome RAG
IP1.4.3.3M03 Percentage of children assessed by CAMHS within 28 days by BCUIB	No Data	100	95	 GREEN	N/A	100	95	 GREEN



Lead Officer: Craig Macleod - Senior Manager, Children's Services & Workforce



Reporting Officer: Jacque Slee - Performance Lead – Social Services



Aspirational Target:

Progress Comment: The Betsi Cadwaladr University Health Board currently report no waiting lists for Child & Adolescent Mental Health Services and that all children are assessed within 28 days of referral.

Last Updated: 30-Jan-2018

KPI Title	Pre. Year Period Actual	Period Actual	Period Target	Perf. RAG	Perf. Indicator Trend	YTD Actual	YTD Target	Outcome RAG
IP1.5.1.1M01 Number of adult carers identified.	216.75	390	225	 GREEN	↑	700	675	 GREEN
<p>Lead Officer: Dawn Holt - Commissioning Manager Reporting Officer: Jacque Slee - Performance Lead – Social Services Aspirational Target: Progress Comment: Target met. We continue to work with our commissioned services to improve the capture of carers data. Many people who need care and support prefer to be cared for by someone close to them, rather than a paid carer. It is critical that we support unpaid carers, without whom many people would be unable to remain in their own homes through later life. All carers identified are offered an assessment of their needs in their own right, as distinct from the needs of the person they care for, either with ourselves or with one of our commissioned services, according to their preference.</p> <p>Last Updated: 26-Jan-2018</p>								

KPI Title	Pre. Year Period Actual	Period Actual	Period Target	Perf. RAG	Perf. Indicator Trend	YTD Actual	YTD Target	Outcome RAG
IP1.5.2.1M01 (PAM/025) Number of people kept in hospital while waiting for social care per 1,000 population aged 75+	0.85	0.45	1.78	 GREEN	↑	1.36	1.78	 AMBER
<p>Lead Officer: Janet Bellis - Localities Manager Reporting Officer: Jacque Slee - Performance Lead – Social Services Aspirational Target: 1.78 Progress Comment: The Council and the Betsi Cadwaladr University Health Board (BCUHB) work together on a case by case basis to ensure prompt discharge. The target rate is equivalent to 23 delays in the year. There have been 18 delays so far this year, the longest wait being 29 days, and the shortest wait being 1 day. We are awaiting data for December from Welsh Government. The outcome RAG has been set at Amber due to the uncertainty of meeting the target at year end.</p> <p>Last Updated: 16-Jan-2018</p>								

KPI Title	Pre. Year Period Actual	Period Actual	Period Target	Perf. RAG	Perf. Indicator Trend	YTD Actual	YTD Target	Outcome RAG
IP1.5.3.1M01 Percentage of child protection referrals that result in “no further action”.	37.6	34.3	35	 GREEN	↑	46.7	35	 GREEN



Lead Officer: Craig Macleod - Senior Manager, Children's Services & Workforce

Reporting Officer: Jacque Slee - Performance Lead – Social Services

Aspirational Target: 30.00

Progress Comment: Performance has improved because referrals to Children's Services that would previously have resulted in no action are now being considered for support by the Early Help Hub which began accepting referrals in October 2017.

Last Updated: 25-Jan-2018

KPI Title	Pre. Year Period Actual	Period Actual	Period Target	Perf. RAG	Perf. Indicator Trend	YTD Actual	YTD Target	Outcome RAG
IP1.5.4.1M01 The number of dementia cafes in Flintshire	3	2	1.5	 GREEN	↓	10	4.5	 GREEN



Lead Officer: Dawn Holt - Commissioning Manager



Reporting Officer: Jacque Slee - Performance Lead – Social Services



Aspirational Target: 6.00

Progress Comment: Flintshire has 10 dementia cafes (Mold, Buckley, Connahs Quay, Sealand and Queensferry, Saltney, Holywell, Mostyn, Flint) and there is one Alzheimer’s Society lead cafe in Broughton. Leeswood has also started a Memory Café but this has no links to the others currently in Flintshire.

Last Updated: 23-Jan-2018

KPI Title	Pre. Year Period Actual	Period Actual	Period Target	Perf. RAG	Perf. Indicator Trend	YTD Actual	YTD Target	Outcome RAG
IP1.5.4.2M02 The number of dementia friendly communities in Flintshire	2	1	0.75	 GREEN	↓	4	2.25	 GREEN
<p>Lead Officer: Dawn Holt - Commissioning Manager Reporting Officer: Jacque Slee - Performance Lead – Social Services Aspirational Target: 6.00 Progress Comment: There are 4 accredited Dementia Friendly Communities in Flintshire (Mold, Flint, Buckley and Saltney) and 5 more are working towards accreditation (Alyn Villages, Holywell, Connahs Quay, Sealand and Ysceifiog).</p> <p>Last Updated: 16-Jan-2018</p>								

KPI Title	Pre. Year Period Actual	Period Actual	Period Target	Perf. RAG	Perf. Indicator Trend	YTD Actual	YTD Target	Outcome RAG
IP1.6.1.1M01 Increased referral rates from services other than Social Services	3	1	7.5	 RED	↓	8	22.5	 AMBER
<p>Lead Officer: Jane M Davies - Senior Manager, Safeguarding & Commissioning Reporting Officer: Jacque Slee - Performance Lead – Social Services Aspirational Target: 30.00 Progress Comment: 8 referrals have been received from other portfolio areas this year with 1 of these being on Q3. This represents an increase on last year, but has not met our target. As the action to increase safeguarding awareness is rolled out across the Authority we should see a rise in the number of referrals received from areas outside of Social Services.</p> <p>Last Updated: 25-Jan-2018</p>								

KPI Title	Pre. Year Period Actual	Period Actual	Period Target	Perf. RAG	Perf. Indicator Trend	YTD Actual	YTD Target	Outcome RAG
IP1.6.2.1M01 Percentage of adult protection enquiries completed within 7 days	76.62	80.69	78	 GREEN	↑	81.57	78	 GREEN



Lead Officer: Jayne Belton - Team Manager - Safeguarding

Reporting Officer: Jacque Slee - Performance Lead – Social Services

Aspirational Target:

Progress Comment: Performance has increased in Quarter 3 to 81%. Enquiries completed outside the 7 days are those that are not straightforward and are waiting for additional information. New, tighter processes are in place so non-complex enquires are being dealt with within the timescale.

Last Updated: 16-Jan-2018

KPI Title	Pre. Year Period Actual	Period Actual	Period Target	Perf. RAG	Perf. Indicator Trend	YTD Actual	YTD Target	Outcome RAG
IP1.6.2.2M02 Percentage of initial child protection conferences due in the year and held within timescales	98.07	92.73	95	 AMBER	↓	93.94	95	 GREEN



Lead Officer: Jayne Belton - Team Manager - Safeguarding

Reporting Officer: Jacque Slee - Performance Lead – Social Services

Aspirational Target:

Progress Comment: The high numbers of children on the Child Protection Register and the need to complete ongoing reviews has impacted on capacity in the Safeguarding Unit; however, timescales have improved since the mid-year point.

Last Updated: 26-Jan-2018

KPI Title	Pre. Year Period Actual	Period Actual	Period Target	Perf. RAG	Perf. Indicator Trend	YTD Actual	YTD Target	Outcome RAG
IP1.6.2.3M03 Percentage of reviews of children on the child protection register due in the year and held within timescales	94.95	98.02	98	 GREEN	↑	98.86	98	 GREEN

Lead Officer: Jane M Davies - Senior Manager, Safeguarding & Commissioning

Reporting Officer: Jacque Slee - Performance Lead – Social Services




Aspirational Target: 98.00

Progress Comment: The Safeguarding Unit continue to schedule reviews within timescales wherever possible, as long as this is in the interest of the child.

Last Updated: 19-Jan-2018




RISKS




Strategic Risk

RISK TITLE	LEAD OFFICER	SUPPORTING OFFICERS	INITIAL RISK RATING	CURRENT RISK RATING	TREND ARROW	RISK STATUS
Delivery of social care is insufficient to meet increasing demand	Jane M Davies - Senior Manager, Safeguarding & Commissioning	Jacque Slee - Performance Lead – Social Services				Open
<p>Potential Effect: People would be likely to experience increased waiting times or be unable to access services, with a resulting negative impact on the reputation of the Council.</p> <p>Management Controls: Developing the market for residential and nursing care Extending the opening hours for single point of access Implementing Community Resource Team Developing community resilience Implementing an Early Help Hub for children and families</p> <p>Progress Comment: Recommendations have been approved to explore further the extension of Marleyfield (32 beds for intermediate care and discharge to assess). This expansion will also help to support the medium term development of the nursing sector. The Single Point of Access is now operating under extended opening hours to increase the opportunity for contact by the public. The multi-agency Early Help Hub for children and families is in operation.</p> <p>Last Updated: 16-Jan-2018</p>						

RISK TITLE	LEAD OFFICER	SUPPORTING OFFICERS	INITIAL RISK RATING	CURRENT RISK RATING	TREND ARROW	RISK STATUS
Demand outstrips supply for residential and nursing home care bed availability	Jane M Davies - Senior Manager, Safeguarding & Commissioning	Jacque Slee - Performance Lead – Social Services	Red	Red	↔	Open
<p>Potential Effect: Increase in hospital admissions and delayed transfers. Increased pressure on primary care services leading to deteriorating relationship with local partners.</p> <p>Management Controls: Working with Corporate colleagues to use capital investment to support the development of our in-house provision. Outcomes from the 'Invest to Save' Project Manager made available together with a short, medium and long term plan to support the care sector. Quick wins from the 'Invest to Save' Project Manager to be implemented. Increase bed and extra care capacity for dementia/ learning disabilities. Develop specialist respite for Early Onset Dementia. Identify and create market change and dynamics, generate more competition, new providers for all ages including children and LD. Assist with local housing (subsidised?) for specified employees in social care i.e. direct care staff. Joint marketing and recruitment campaign, including portals, sharing of candidates, shared approach.</p> <p>Progress Comment: The expansion of Marleyfield to support the medium term development of the nursing sector continues under the direction of Programme Board. We have requested the re-phasing of ICF capital to fit in with our capital programme, and are awaiting a response on this from WG.</p> <p>The Strategic Opportunity Review was completed and a report was presented to Cabinet in October. There are several active workstreams, including the development of resources to support the sector, diagnostic reviews from providers and a Care Conference being held in February hosted by Business Wales. A ministerial visit is scheduled for January 2018.</p> <p>Last Updated: 24-Jan-2018</p>						

RISK TITLE	LEAD OFFICER	SUPPORTING OFFICERS	INITIAL RISK RATING	CURRENT RISK RATING	TREND ARROW	RISK STATUS
Annual allocation of the Integrated Care Fund (ICF) - Short term funding may undermine medium term service delivery	Susie Lunt - Senior Manager, Integrated Services	Jacque Slee - Performance Lead – Social Services	Red	Red	↔	Open
<p>Potential Effect: Insufficient funding to sustain medium term service delivery.</p> <p>Management Controls: Seeking agreement from partners on allocation of funds to deliver medium term services</p> <p>Progress Comment: We have requested the re-phasing of agreed ICF capital funding to be allocated for the expansion to 2021 to fit with our capital programme. Senior Officers are liaising with Welsh Government to confirm the ongoing use of ICF revenue funding for existing projects.</p> <p>Last Updated: 16-Jan-2018</p>						

RISK TITLE	LEAD OFFICER	SUPPORTING OFFICERS	INITIAL RISK RATING	CURRENT RISK RATING	TREND ARROW	RISK STATUS
Early Help Hub cannot deliver effective outcomes	Craig Macleod - Senior Manager, Children's Services & Workforce	Jacque Slee - Performance Lead – Social Services				Open
<p>Potential Effect: Children and families who do not meet the threshold for a statutory services will not be appropriately directed to alternative services.</p> <p>Management Controls: Agreed information sharing protocol in place Activity data in place and scrutinised Steering body to meet regularly to ensure that resources are being appropriately deployed</p> <p>Progress Comment: The Hub now accepts direct referrals from partner agencies and professionals. It is proposed that the Hub is formally launched to provide direct access to the public in April 2018. A full evaluation of the Early Help Hub will take place to provide a detailed analysis of its effectiveness and of the resources being deployed by agencies.</p> <p>Last Updated: 16-Jan-2018</p>						

RISK TITLE	LEAD OFFICER	SUPPORTING OFFICERS	INITIAL RISK RATING	CURRENT RISK RATING	TREND ARROW	RISK STATUS
Rate of increase of adult safeguarding referrals will outstrip current resources	Jane M Davies - Senior Manager, Safeguarding & Commissioning	Jacque Slee - Performance Lead – Social Services				Open
<p>Potential Effect: National timescales for processing safeguarding enquiries will not be met, resulting in potential delays for people requiring safeguarding interventions and impact on reputation of the Council.</p> <p>Management Controls: Realign response to front door referrals by utilising resources within First Contact and Intake, in order to free up time to allow the Safeguarding Managers to effectively delegate tasks.</p> <p>Progress Comment: Responsibilities within Adult Safeguarding and First Contact and Intake have been realigned, with no additional resource. Safeguarding Managers are able to effectively delegate tasks for high priority cases; this ensures that those enquiries that do not meet timescales are of a lower priority.</p> <p>Last Updated: 09-Jan-2018</p>						

RISK TITLE	LEAD OFFICER	SUPPORTING OFFICERS	INITIAL RISK RATING	CURRENT RISK RATING	TREND ARROW	RISK STATUS
Deprivation of Liberty Safeguarding (DoLS) assessment waiting list increases	Jane M Davies - Senior Manager, Safeguarding & Commissioning	Jacque Slee - Performance Lead – Social Services	Amber	Amber	↔	Open
<p>Potential Effect: Increased waiting times for DoLS assessments and impact on reputation of the Council.</p> <p>Management Controls: Realignment of responsibilities in the teams to meet increasing demand.</p> <p>Progress Comment: Actions taken to realign the responsibilities of the teams to meet the demands of the increase in adult safeguarding enquiries may have the unwanted effect of increasing the waiting list for DoLS assessments. In addition, work is being undertaken to review community DoLS applications and incorporate these within the existing waiting list. In due course this will have an impact on the number of cases on the waiting list. The waiting list continues to be actively managed, with urgent and review authorisations being prioritised.</p> <p>Last Updated: 16-Jan-2018</p>						